

Armstrong Limited Warranty: Contractor Series - Five-Year Limited Warranty

We guarantee that your Contractor Series materials will be free from manufacturing defects for a period of five years from the date of purchase.

NOTE: Armstrong Fiberglass ceilings are designed to be installed in interior areas with relative humidity not to exceed 95% and temperatures between 40-100 degrees Fahrenheit (5-37 C). Other Contractor Series ceilings may be installed in interior areas with relative humidity not to exceed 70% and temperatures between 60-85 degrees Fahrenheit (15-30 C).

Warranty Limitations

- This warranty does not cover problems caused by improper installation methods. It covers only installations done in accordance with installation instructions contained within each carton of ceiling.
- This warranty does not cover damage caused by improper maintenance or by use contrary to our recommendations, such as use outdoors or on surfaces other than ceilings.
- This warranty does not cover damage caused by exposure to excessive humidity and temperature conditions described above.
- The product must not be subject to abnormal conditions, including excessive humidity, the presence of standing water or moisture coming into direct contact with the product, such as could result from building leaks or condensation. The product may support the growth of mold if it is exposed to such conditions. The growth of mold or damage caused by it is not covered by this warranty nor is it the responsibility of Armstrong.
- If subject to abnormal conditions referred to above, the product should be removed immediately and replaced once the conditions of installation are normal.
- This warranty does not cover normal wear and tear or shade changes due to exposure to smoke, fumes, leaks or abuse.
- This warranty does not cover labor charges to replace obvious visual defects in the material at time of installation.
- This warranty applies only to material purchased by you in unopened cartons for your own use and not for resale. It does not apply to materials graded second or odd lot.
- This warranty is not transferable and applies to the original purchaser only.
- Note: Armstrong cannot guarantee that the published surface burning characteristics, fire resistance ratings, acoustical performance, dimensional stability/sag, or light reflectance will remain the same after repainting. Field painting will void the warranty.

Difference From Samples

This warranty does not cover differences between samples or product photographs and actual product purchased.

Implied Warranties

There are no implied warranties, representations or conditions, except those required by statute, and they shall not extend beyond the term of the warranty applicable to your purchase.

Consequential or Incidental Damages

We exclude and will not pay any consequential or incidental damage, loss or expense other than to the ceiling system itself.

Legal Rights

This warranty gives you specific legal rights, and you may have other rights which vary by jurisdiction.

What Armstrong Will Do If There Is a Defect In Your Ceiling

If a manufacturing defect does occur within the terms and conditions of this warranty, you will be supplied with new material to replace the defective ceiling panel and/or installation materials. Subject to inspection, the replacement materials will be of the same or similar design and quality.

How to Make a Claim

If you believe there is a defect in your ceiling or installation material and want to make a claim under this warranty, please notify, in writing, the retailer who sold you the material. If unable to contact your retailer, or if you notified your retailer of a defect and have not received satisfaction, please write to us:

Armstrong World Industries, Inc.
Consumer Solution Center
PO Box 3001
Lancaster, PA 17604